

## PRESS RELEASE-

### National Conclave on Consumer Issues, October 11-12, 2012

New Delhi, Oct. 5, 2012

Consumer Unity and Trust Society (CUTS) is organising a National Conclave on consumer issues at India Habitat Center in New Delhi on October 11-12, 2012. Hon'ble Minister of State for Consumer Affairs (I/C), Government of India, **Prof. K.V. Thomas** has kindly consented to be the Chief Guest and agreed to formally release the '*State of the Indian Consumer Report 2012*' October 11, 2012. Main objective of the conclave is to disseminate and discuss the key findings of the field research on the "*State of the Indian Consumers*" conducted under the project.

CUTS is implementing this project titled '**Indian Consumers in the New Age: A Forward Looking Agenda to Address the Concerns of the Common People**' (ConsumersUp) in partnership with Department of Consumer Affairs, Ministry of Consumer Affairs, Food and Public Distribution, Government of India supported under the Consumer Welfare Fund (CWF).

The project is mainly focussing in the states of Karnataka, Haryana, Jharkhand and Tripura. One of the key activities of the project was the field research, covering 19 states and 3 Union Territories, mainly to assess the extent of realisation of consumer rights and to bring out a credible report '*State of the Indian Consumer Report 2012*'.

The conclave is scheduled to start at 10.30 am on October 11, 2012 and conclude by 2.30 pm on October 12, 2012. Other than the inaugural session, where the State of the Indian Consumers Report 2012 will be formally released, there will be thematic sessions based on various consumer rights based on the key findings of the survey.

The conclave will conclude with a valedictory session on October 12, 2012, summing up the deliberations of the Conclave. **Dr. Charles Dias**, Hon'ble Member of Parliament (*Lok Sabha*) & Member, Central Consumer Protection Council (CCPC), Government of India will be the Guest of Honour in the Valedictory session.

More than 100 participants, comprising of consumer organisations, government officials/authorities related to consumer issue, subject –experts and media person from all over India will attend the conclave.

Based on the findings and the deliberations at the Conclave, CUTS will prepare and submit a forward-looking recommendations to the Department of Consumer Affairs (Government of India), State Consumer Departments, and other line ministries/ departments (of the Central and state governments) and will advocate to act upon the state of consumers.

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